



SPACES, managed by Riverside ECHG, working in partnership with the MoD, assists single Service Leavers to find suitable housing prior to being discharged. The project reduces the likelihood of ex-service personnel/veterans becoming homeless or sleeping rough after discharge.

The innovative project is based within The Beacon at Catterick Garrison, North Yorkshire. It provides a housing placement service for single personnel discharged from all three services. The type of accommodation can range from supported housing to permanent.

SPACES work with all Single Service Leavers regardless of rank and length of service. Most of the work is completed in the SPACES office, although staff can visit local units to carry out interviews & presentations when required. First contact with the service can be from one day to 12 months before discharge, staff will maintain contact until suitable housing has been secured

After discharge SPACES provides each client with a 'Future Contact card' detailing an 0800 number, making it easy to contact the project for advice on housing, or if they become homeless in the future & require their file re-opened.

For clients requiring supported housing SPACES can refer you to **The Beacon** in Catterick, North Yorkshire, and **Mike Jackson House** at Aldershot, both of which provide temporary accommodation for single service leavers in modern, fully-furnished, self-contained flats with 24/7 support staff on site.

For further details please contact SPACES on:

Tel 01748 833797/830191 /872940
Fax no: 01748 835774
Catterick Mil: 94731 2940

www.spaces.org.uk
www.riverside.org.uk

Email: spaces@riverside.org.uk

Postal Address

The Beacon
SPACES Office
Marne Road
Catterick Garrison
North Yorkshire
DL9 3AU

COMMONLY ASKED QUESTIONS

Q. Will you help find housing for someone who has left the Services?

A. Yes, please contact SPACES for more information if you have already left the Service.

Q. Are you part of the Ministry of Defence?

A. No, we are employed by housing association Riverside ECHG, part of The Riverside Group.

Q. Is it a confidential service?

A. Yes, all information received will be treated in strict confidence.

Q. Are you just a housing placement service?

A. Our main aim is to place clients into appropriate housing. However being part of a national housing association we can advise and put clients in touch with a wide range of other specialist agencies.

Q. Can you help married personnel or single parents?

A. All enquiries for married personnel or single parents are routed to the Joint Service Housing Advice Office (JSHAO).

Q. Do you give mortgage advice?

A. No, Housing Options Brief run by the JSHAO covers this.

Q. Do you have your own housing stock?

A. SPACES do not manage housing stock although we are part of national housing association, Riverside.

Q. Do you find housing for personnel going on leave or attending courses?

A. No SPACES only deals with single personnel who are due to be discharged and require housing.

Q. Are Foreign & Commonwealth personnel eligible?

A. Yes they are.

For further info please visit:

www.spaces.org.uk